

## Mission Directorate National Health Mission, Odisha

Department of Health & Family Welfare, Government of Odisha.

Letter No. 1

Date: 24

From

5/7/14

Shalini Pandit, IAS

Mission Director,

NHM, Odisha.

To

All CDMO-cum-District Mission Directors, Odisha

Sub: Revised Financial Guidelines for Release of Untied Funds to RKS.

Madam/Sir,

With reference to subject cited above, please find attached herewith the detailed revised guideline for release of Untied Funds to Rogi Kalyan Samiti (RKS) of Public Health Facilities for information and necessary action.

You are therefore, requested to take up the activities as per the guideline.

Yours faithfully,

Mission Director, NHM, Odisha.

Memo No. 14273

Copy submitted to the Principal Secretary, H & FW Deptt. Odisha for kind information.

Mission Director. NHM, Odisha.

Memo No. 14274

Date. 24.11.15

Copy forwarded to the DHS/DFW/DPH for information and necessary action.

Mission Director, NHM, Odisha.

Memo No.14275

Date, 24.11-15

Copy forwarded to all the Collector and District Magistrates for information & necessary action.

Mission Director. NHM, Odisha.

Memo No. 14276

Date. 24.11.16

Copy forwarded to all DPMs/DAMs for information and necessary action.

Mission Director, NHM, Odisha.

## Background:

Health Sector reforms under the NHM aims at increasing the functional, administrative and financial autonomy of each public health facilities for providing sustainable quality care with accountability and people's participation. To achieve this objective, Rogi Kalyan Samitis (RKS) have been formed under NRHM since 2005, as a forum to improve the functioning and service provision in public health facilities with increased participation and enhance accountability. To make RKSs more effective, corpus grants were released in the form of untied fund, annual maintenance grant & RKS grant to undertake any innovative or responsive facility specific and need based activity/ies. But due to various loopholes, it is observed that there are wide discrepancies in the performance of RKSs. So to eliminate the discrepancies and to improve the effectiveness of RKS, following 3 strategies are adopted in current financial year, in adherence to revised norms and guidelines issued by Govt. of India.

- Strategies for strengthening performance of Rogi Kalyan Samiti:
- 2.1. Strategy:1-Merger of RKS, Untied & Annual Maintenance Grant: For effective financial management, all the three major pools of entitlement i.e. RKS, Untied & AMG has been merged in to a single grant.
- 2.2. Strategy:2-Increase in funding: The revision made in quantum of annual untied grant up to CHC level.

SI.	Level of Institutions	Existing Provisions/Annum	Revised Provisions/ Annum
1	DHH	Rs. 5,00,000 (RKS)	Rs.10,00,000
2	CHC/SDH	`Rs.2,50,000 (RKS- ` Rs.1 lakh + AMG ` Rs.1 Lakh + UF- ` Rs.50000)	Rs.`5,00,000
3	PHC*	Rs.75,000 (AMG : Rs.50000 + UF : Rs.25000)	Rs.75,000

\*Considering the high case load, in the current financial year, the total allocation has been increased for DHHs and CHCs only. The PHCs across the state will receive `Rs.75000/- per annum as earlier years but in the form of single "untied grant".

2.3. Strategy: 3-Performance based funding: Initially, funds were allocated to RKS as nonnegotiable annual grant which resulted poor utilisation of the funds. However, to improve the expenditure and judicious utilisation of available fund, the principle of funding to RKS was revised from non-negotiable to performance based funding since 2012-13. Accordingly, funds were allocated to RKS, basing on % of expenditure reported in the previous year. It was then observed that, those RKS have taken proactive steps and made 100% utilization of available funds, couldn't be given additional funds, even if they have received less amount of funds for the particular year as per entitlement. At the same time, there were no physical performance deliverables fixed for the institutions.

So in the current year, both physical & financial deliverables are introduced with conditionality for funding. This would expect to bring overall improvement of facilities in terms availability of basic essential & non clinical service provisions, and provisioning of range of services as per mandate.

3. <u>Modalities for releasing funds:</u>The Funds will be released to registered RogiKalyanSamities (RKS) in 2 tranche on following ways.

Tranche	Types of Funding	Performance Parameter/s	Total Allocation	Time line for release
1 <sup>st</sup> tranche	Assured fixed top up	Institution Specific performance on expenditure	50% of total fund earmarked for an Institution	1 <sup>st</sup> Quarter or within one month after receipt of PIP, whichever is earlier.
2 <sup>nd</sup> tranche	Performance based grant	Performance of individual institution vis-a-vis other institutions in the same category on selected output indicators	Rest 50% funds earmarked for institutions in same category (CHC/DHH) pooled under one head	Third quarter(Q-3)

## 3.1. 1st Tranche Envelop: Assured fixed top up

Out of the total allocation, 50% will be released to the facilities following the methodology mentioned below:

- a. Opening Balance (OB) for the year 2014-15 will be calculated
- Deducting the OB from 50% of assured fund, the rest amount will be released to the facility

e.g.: Suppose a CHC has `Rs.50000/- as the OB (inclusive of RKS, Untied & AMG), so the facility is eligible to get `Rs.200000/- without any conditionality.

## 3.2. 2nd Tranche envelop: Performance based funding:

The 2<sup>nd</sup> tranche will be released following the steps vmentioned below:

Step 1: Creation of Flexi pool for Untied Fund: As the new strategy aims at providing competitive and need based fund allocation, it is proposed to create flexi-pool for untied fund for different categories of health institution like DHHs and CHC. After releasing the 1<sup>st</sup> tranche total allotted untied fund will be pooled out of balance fund available & will be released for output indicators of performance.

- a. Different pools to be created for different level of facilities i.e CHC Pool /DHH Pool
- Release of funds from pooled funds to institutions would be based on institution specific score card duly approved by appropriate authority (CDMO for CHCs & MD, NHM for DHHs).

# Step 2: Assessment of the facilities using Score card

The score card has to be developed for individual institution & Institutions of the same category as a whole for proportionate funding from the respective pool (CHC/DHH Pool). The performance assessment should be based on <u>following indicators</u> utilising authentic reports.

SI No	Major Indicators	Weight age (In %)	Remarks
A	Desk Review		
A.1	Outpatient case load in the health facility	10	Detailed Evaluation
A.2	In Patient case load in the health facility	10	process attached at
A.3	Delivery load in the facility	5	Annexure-1
A.4	Patient load in the SNCU/NBSU	5	Calculation
В.	Physical Observation at Institution level		sheet at Annexure-2
B.1	Standardised Labour room as per MNH Tool kit (Scored 80% as per checklist and certified by ADMO (Medical) in case of DHH, SDMO in case of SDH, MO I/C in case of CHC)	5	Amende
B.2	Fully functional RSBY/BKKY Help desk available at OPD.	5	
B.3	Fully Functional DDC available in Hospital as per provision. (Availability of Computer, Printer, Scanner, Internet in DDC, prescription scanned and uploaded in computer, Facilities of seating arrangement, Drinking water, sufficient waiting space for patients / attendants available at OPD DDC)	5	
B.4	IMEP including Cleanliness & Bio Medical Waste Management practices followed as per guidelines.		
B4.1	" c -ft-ne cinks nationt care	5	
B.4.2	OT C Labour Poom		
В.4.	<ul> <li>BMWM Practices at Hospital</li> <li>Colour coded bins, coloured polythene, needle syringe terminator available &amp; segregation of Bio Medical Waste done as per norms.</li> <li>Availability of functional containment area.</li> </ul>		
B.5	dinical service provision	S	

SI No	Major Indicators	Weight age (In %)	Remarks
B.5.1	Electrical Power back up available in OT, LR, OPD, SNCU/NBSU (if available), ILR Points	5	
B.5.2	Drinking water facility available at strategic points like OPD, IPD, SNCU etc. in the Hospital	5	
B.5.3	Adequate functional toilet available for male & female patients at Hospitals and are clean.	5	
B.5.4	Privacy maintained during examination in the OPD	5	
B.5.5	Clean bed sheet provided to patients and changed daily	5	
B.5.6	Free Diet provided to patients	5	
B.5.7	Adequate Signage's available in the hospital	5	
B.6	Functional Localised Grievance redressal system in place	5	
	Total	100	

N.B: Same checklist to be used for performance assessment at all levels i.e. CHC&DHH

## 3.3Process for release of 2nd tranche funds:

- a. Nodal Officers/State Integrated Monitoring Team (SIMT) to submit performance report positively to appropriate authority after field verification by end of  $3^{rd}$  Qr.
- Necessary processing of performance report for release of funds to be done at SPMU & DPMU level for DHH & CHC respectively.
- c. Calculation procedures detailed at Annexure -2 to be used for finalisation of resource allocation.

Level of Facility	Validating Authority	Approval Authority for 2nd Tranche
DHH	State Integrated Monitoring Team	MD, NHM
CHC/SDH	District level Nodal officer for the respective block as assigned by CDMO	

Time line: Funds will be released to the facilities in the  $4^{th}$  quarter after receiving the assessment of all the facilities and after completion of the validation. The process must be completed within the given timeframe without fail in order to avoid non utilization of funds.

#### 4. Supportive Supervision:

It is expected that with increased fund allocation the performance of RKS will improve and more patient friendly initiatives can be undertaken in the public health facilities. But to ensure uniform improvement by all the RKS, consistent supportive supervision is required. Hence to track the progress of the RKS and ensure that the fund is utilized for best purpose, a monitoring tool has been developed. Any state/district/block level supervisor who will visit the facility will assess the performance of the respective RKS using the prescribed tool.

All the observations collected through the tool will be compiled and analysed at district level and will be reviewed during the monthly meetings and roadmap for corrective actions will be developed. It is the ultimate responsibility of the district to ensure that the score of all the RKSs are improving over the period of time and will be the responsibility of the DPM to facilitate the entire process. RKS Monitoring Checklist is attached in the Annexure- 3.

## Do's and Don'ts under Untied Fund:

## 5.1. Do's under Untied Fund:

Suggested areas where untied funds may be used which include:

- a) Cleaning up the facility especially in labour room and post- partum space, beautification of the campus
- b) Outsourcing/contracting in of clinical/non-clinical services
- c) Emergency Referral Transport in case unavailability of 102/108 services to save life with adequate justification.
- d) Transport of laboratory samples during epidemics
- e) Provision of safe drinking water to patients
- f) In organizing RKS Executive and Governing body meeting
- g) Minor Repairs of building and furniture
- h) Minor repair of Septic tanks/toilets
- i) Improved signage's in the facility
- j) Arrangement of stay for poor patients and their attendants
- k) Setting up of Rogi Sahayata Kendra/help desk- can be combined with JSSK help desk

#### Don'ts under Untied Fund: 5.2.

The following nature of expenditure should not be incurred out of the Untied Fund:

- a. Contractual engagement.
- b. Hiring of specialists like O & G, Paediatric, Anaesthetist etc. as provision is under
- c. Office equipments, furniture, training-related equipments, vehicles, DOL etc.
- d. Payments towards advertisements in any Newspaper/Journal/Magazine.
- e. Organizing "SwasthyaMela" or giving stalls in any Mela for the purpose of awareness generation of health schemes/programmes.
- f. IEC related expenditure, outside Hospital Campus.
- g. Expenditure towards organizing meeting other than RKS GB/ EC
- h. Activities approved in the NHM PIP
- i. Any individual based activity like mobility cost to the RKS members/officials etc.

Barring above mentioned activities, RKS may take decision to take any initiatives for the development of the institution.

This initiative though embodies a statement of positive intent & growth oriented policy directions, it calls for timely & appropriate execution though peoples' participation by RKS for achieving desired outcomes.

Mission Director,

Ex-Officio Addl Secretary to Govt. Health & FW Department, Odisha

Health & FW Department, Govt. of Odisha

## RKS Monitoring Checklist

		1/1/2 /	STOTITUDE TO STOTE OF THE STOTE
	1	Name of Hospital:	
	2	District:	
	3	Registration Number of RKS:	
r	4	Date of Visit:	
-	5	Name of Visiting Officer:	
1			**:

SÌ.	Indicators	Current Performa nce (Yes/No)	Remarks
A	Background Information		
A.1	RKS Meeting conducted as per norm (GB meeting quarterly	7	
A.2	Approved Proceeding of each meeting conducted is available		
A.3	Last meeting proceeding reviewed in the succeeding meeting of		
A.4	Members of the committee are changing as per norm (Nominated members for duration of two years, Co-opted members for one year from the date of nomination).		
A.5	RKS untied and AMG is merged into a single account.		
A.6	Books of Account and all the document maintained properly		
A.7	Vouchers are counter signed, passed for payment and kept in		
A.8	Le admissible expenditure are not made out of RKS fund.		
A.9	Approval of GR/FC is available for all major experience.		
A.10	Advances are not pending for settlement for more than one month after completion of the event.	2.0	
A.11	Annual Audit done on regular basis by Chartered Accountant.		
A.12	Annual Action plan (Hospital PIP) prepared and action taken		
В.	Performance of selected indicators required for releasing		
B.1	per checklist and certified by ADMO (Medical) in case of DHH,		
B.2	Fully functional RSBY/BKKY Help desk available at OPD.		
B.3			
	(Availability of Computer, Printer, Scanner, Internet in DDC, prescription scanned and uploaded in computer, Facilities of seating arrangement, Drinking water, sufficient waiting space for patients / attendants available at OPD DDC)		

SI. No.	Indicators	Current Performa nce (Yes/No)	Remarks
B.4	IMEP including Cleanliness & Bio Medical Waste Management practices followed as per guidelines.		
B.4.1	<ul> <li>Cleanliness of the patient care area, circulation area and campus maintained.</li> <li>Proper Drainage &amp; sewage facility available.</li> </ul>		
B.4.2	<ul> <li>IMEP Practices at OT &amp; Labour Room</li> <li>Functional Autoclave and electrical sterilizer available and in use</li> <li>Functional wash basin available with Elbow tap and running water supply. Hand washing protocol displayed near hand washing area.</li> </ul>		1.2
B.4.3	BMWM Practices at Hospital     Colour coded bins, coloured polythene, needle syringe terminator available & segregation of Bio Medical Waste done as per norms.     Functional containment area available.		
B.5	Basic essential non clinical services provision ensured		
B.5.1	Electrical Power back up available in OT, LR, OPD, SNCU/NBSU (if available) & ILR Point		
B.5.2	Drinking water facility available at strategic points in the Hospital like OPD, IPD, SNCU etc.		
B.5.3	Adequate functional toilet available for male & female patients at Hospitals and are clean.		
B.5.4	Privacy maintained during examination in the OPD		*
B.5.5	Clean bed sheet provided to patients and changed daily		
B.5.6	Free Diet provided to patients		
B.5.7	Adequate Signage's available in the hospital	1 / 7	
B.5.8	Functional Localised grievance redressal system is in place	7	

Signature of the Supervisor/Team Members:

#### **Evaluation Process**

- 1. Achievement of each institution will be calculated based on detailed procedures and formula attached in Annexure-2 (Calculation sheet).
- 2. Data Source for finalization of Intuitional performance report:
- 2.1 For Sub Component A.1-A.4: HMIS data for the period of 1st 6 months to be used

- 2.2 For Sub Component B: Physical observation reports
- 3. Evaluation responsibility:

Block Nodal Officers selected by CDMO concerned shall responsible for SDH & CHC level assessment.

State Integrated Monitoring Team (SIMT) of the concerned district shall be engaged for necessary assessment at DHH level

## 4. Scoring procedures

## For Sub Component A.1-A.4:

Proportionate marking: Scoring shall be based on performance of a institution vis-à-vis institutions in the same category e.g. Number of OPD cases in CHC 1 / total of OPD cases of all CHCs of the same district

For Sub activities B.1-B.6: In case of it, score has to be either "5" or "0". No differential score to be given based on midterm progress.

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area avaliable.		Functional Autoclave and electrical sterilizer available and in use, Functional wash basin available with Elbow tap and running water supply. Hand washing protocol displayed near hand washing area.	Cleanliness of the patient care, circulation areas and campus maintained & Proper Drainage &	Fully Functional DDCs in Hospital as	Functional RSBY/BKKY Help desk at OPD	Standardised Labour room as per MNH	Delivery load in the facility  Patient load in the SNCU/NBSU	In Patient case load III the health racing	facility facility	Outpatient case load in the health		Major Indicators
	Сī	UI	CI	S	υī	U	CT C	п	10	10		Weightage (In %)
	50,000	50,000	50,000	50,000	50,000	50,000	50,000	50,000	100,000	100,000	Amount	Total provision @ks.2.50 lakhs per CHC x 4 CHCs=10.00
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		12,500	1		25,000	12,500	5,000	10,000	10,000	10,000	Amt	a Table (Annexure-#) Performance of Perfor CHC-1
	0	ь		ь	0	ъ	200	100	200	3000	Achiv.	Performance of CHC-2
	1	12,500	25,000	16,667	1	12,500	10,000	5,000	20,000	30,000	Amt.	Control and search and a second
	P	P	0	Þ	0	щ	300	400	300	2000	Achiv.	Performance of CHC-3
	50,000	12,500		16,667		12,500	15,000	20,000	30,000	20,000	Amt.	THE RESERVE OF THE PROPERTY OF
	0	н	4	H	-	Ь	400	300	400	4000	ACNIV.	Perform
		12,500	25,000	16,667	25,000	12,500	20,000	15,000	40,000	40,000	AIIL	Performance of CHC-4
	ь	4	2	3			L		1000	10000	- 1	Performan ce/ Achievem ent of all CHCs in dist
	50,0(	50,00	50,000	50,000	50,000	50,000		50,000	100,000	100,000		Total

	Electrical Power back up available in													
100	11. OT, LR, OPD, SNCU/NBSU (if available), ILR Points	Ŋ	20,000	1000	16,667	0	i	Н.	16,667	Н	16,667	m	2000	11.00
	Drinking water facility available at			1										
7	strategic points like OPD, IPD, SNCU e	2	50 000	00		-	0	(						-
- 1	in the Hospital					-	nnn'ns	0	6	0	1	ç-i	20,000	
	Adequate functional toilet available for													
	.3 male & female patients and are clean.	15	20,000	00 1	12,500	-	12 500	-	12 500	۲	, c			
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	Privacy maintained during examination													
4.	in the OPD	. 2	20,000	00 1	20,000	0	ı	0	1	C			0	
	Clean bed sheet provided to patients									)		-1	20,000	
	and changed daily	.5	50,000	0 00	1	Н	16.667	-	16 667		7	c		
1.	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )					+		ŧ	100'04	-1	/99'9T	n	20,000	
۵	Free Diet provided to patients	2	50,000	70 1	50.000	C	,	c						
	Adequate Signage's available in the										t		50,000	
	hospital	5	20,000	0 00	,	0	E	Т	25,000	+	25,000	2	7000	
	Functional Localised Grievance	1										-	000'00	
	redressal system in place.	٠,	20,000	00	16,667	-	16,667	0	1	П	16.667	m	0000	
-	Sub Total	100	1,000,000	0,0	230.833		227 500		100				0000	
							2000		247,500		294,167		1,000,000	
1								7						

Iculation procedures for Sub activity no 1-4: Achievement by an institution/ Total achievements by Institutions in the same category X Funds earmarked for same activity as r weightage

ample-Number of OPD cases in CHC 1 / total of OPD cases of all CHCs of the same district x Total funds available in sub activity 1 (Total allocation under 2nd tranche X ightage for same sub activity in %)

Iculation Prorcedures for Sub activity no 5-18: Allocation to an qualifying institution: Total allocation on the head / Total qualifing institions as per criteria on respective